

# Battery-Box Premium Firmware update & Configuration Guideline

V1.1









download.

Step 2

NOTE:

Get the Be Connect App on Google play or App Store. (As right figure) **NOTE:** 

Be Connect will be updated periodically. To achieve the best configuration, the latest version of the APP is suggested to



# ✓ WLAN+ WLAN+ Automatically switch between WLAN and mobile data to stay online.

### ABOUT



 Enable WLAN automatically
Turn on WLAN and connect to known WLAN networks when in range.

# Evaluate network quality

Assess the quality of your current network or public networks nearby.

Step 3 Select Application language

Turn off the WLAN+, as right figure.

If the WLAN+ hadn't been switched off, Your smart

phone could possibly switch from WLAN to mobile data

as to stay online automatically. It might cause the failure

(Only for Android system)

# Step 4 Welcome page

of configuration.







Click "Confirm", as right figure.

# NOTE:

"Download" here refer to the details of "Privacy Policy of SHENZHEN BYD ELECTRONIC CO., LTD". Battery system firmware is not included.



# Step 6 Click "Start Configuration"

# Step 7

Click "Yes"

### Step 8

Please download firmware from internet firstly, as right figure. **NOTE:** 

1. If you can't download firmware here. Please double check the signal of your phone, or network connecting via Wi-Fi.

2. The firmware of B-BOX system is updated periodically. Please download the latest firmware before starting the update.

3. If the firmware was downloaded before, the screen will display "The local firmware is the latest"

Download	d Firmware
Current firmware infor system.	mation in the battery
Туре	H
BMU-A	3.5
BMU-B	3.5
BMS	A-3.15
Firmware version in yo	ur device.
BMU-A	3.7
BMU-B	3.7
BMS	A-3.16
Note: WLAN password: B	YDB-Box
Tips: 1.Turn off the Cellul	ar Data.





1. Switch on WLAN, as right figure.

2. Select the WLAN of Battery system, name is BYD-XXXX

### NOTE:

If the BYD-XXXX Wi-Fi cannot be searched, please double check whether the battery system is powered on.

$\leftarrow$ wlan	:
WLAN	
AVAILABLE NETWORKS	
BYD-E 17 Encrypted	କ
Encrypted	3
Ø Open	ę
Open	Ģ
Open	
Add network	



### Step 10

The password of the BYD-XXXX Wi-Fi is BYD B-Box

The password also can also be found on the product as right figure.

# NOTE:

Please record the SN number. It is very important to keep it recorded in case of after-sales service requirement.





After connect the WLAN, firmware version information will be presented. At this point, please click "Update Firmware" to start update, as right figure.

### NOTE:

If the update failed, please double check whether the mobile phone is connecting with BYD-XXXX Wi-Fi. And switch off the mobile data if it is not working.

China Mobile 🥵 내 28 내 奈. 499B/s 🔲	🌣 🛈 🎘 🔳 09:28
Tips: Check that Your Device is Cor	nected to the
Internet.	inceled to the
Download Firmw	are
Current firmware information in system.	n the battery
Туре	HV
BMU-A	3.5
BMU-B	3.5
BMS	A-3.15
Firmware version in your device	ы. ^
BMU-A	3.7
BMU-B	3.7
BMS	A-3.16
Note: WLAN password: BYDB-Box	
Tips: 1.Turn off the Cellular Data.	
2.Disconnect the battery system Et	hernet cable from
Router	
Update Firmwa	re

### Step 12

After connecting with the BYD-XXXX Wi-Fi, if no information of firmware version is displayed automatically, please click "Update Firmware", then choose the battery module type (HV / LV). With above procedure, the version information will be available to view, as right figure.

### NOTE:

HV: High voltage battery system, for example, HVM/HVS

LV: Low voltage battery system, for example, LVL/LVS







Wait till update is finished. It will take about 2 to 3 minutes. As right figure.

# NOTE:

During updating, please keep the BYD-XXXX Wi-Fi connected between your mobile phone and battery system. If update fails, please double check the Wi-Fi connection, and try again.



### Step 14

Update successful. Then click "Confirm"



Click "Confirm" to start configuration, as right figure.

NOTE:

If the message "Data transmission busy. Try again later!" displayed after clicking "Confirm", please wait for 15 minutes, and try again







Select Inverter brand, as right figure.

If accidentally select the wrong inverter brand, the configuration might not work. At this point, please go back to the last step and select the right one; if already click "submit" and finish configuration, please reopen the APP and restart the configuration.

Time Inverter	B	Time Inverter	ystem Grid
		FRONIUS	$\bigcirc$
Inverter		GOODWE	$\bigcirc$
		KOSTAL	$\bigcirc$
		SMA	$\bigcirc$
Confirm		SUNGROW	$\bigcirc$
Back		Касо	$\bigcirc$
¢		\$	



### Step 17

Select Battery Model type, as right figure.

### NOTE:

If accidentally select the wrong model, the configuration might not work. At this point, please go back to the last step and select the right one; if already click "submit" and finish configuration, please reopen the APP and restart the configuration.





Select module number, as right figure.

HVM/HVS: Modules' number (Only Master);

**LVL/LVS**: Battery systems' number in parallel.

(For example: 1 set of LVL 15.4, here should choose 1).

**NOTE:** If accidentally select the wrong battery module number, the configuration might not work. At this point, please go back to the last step and select the right one; if already

Time Inverter System	Time Inverter System	
	Number of Modules per Tow	er
HVS	2	
	3	$\circ$
Number of Modules per Tower	4	0
	5	$\bigcirc$
Confirm	Confirm	
Back	Back	
<b>*</b> •	*	
Configuration Service Contact	Configuration Servi	ce Contact

click "submit" and finish configuration, please reopen the APP and restart the configuration.



### Step 19

Select Grid & phase type, as right figure.

### NOTE:

ON GRID: on grid without backup function;

BACKUP: on grid with backup function





# Confirmation interface

Inverter: KOSTAL
Model: HVS
Number of Modules per Tower: 4
Grid: ON GRID
Phase: THREE The system(s) has been configured according to BYD Battery-Box Premium Compatible Inverter List or Minimum Configuration List .
Cancel
<b></b>
Configuration Service Contact
Time: Apr-13,2020 09:31:55
Inverter: KOSTAL
Model: HVS
Number of Modules per Tower: 4
Grid: ON GRID
Phase: THREE
The configuration is successful!
Complete
Configuration Service Contact
er de la contract

# Step 20

Confirm the inverter, battery model, module number, grid and phase information, if all matches, then Submit. As right figure.

# NOTE:

If you can't submit, please double check whether the BYD-XXXX Wi-Fi is connected.

**Step 21** Complete! As right figure.

# Step 22

Any issues, please contact with BYD authorized local service partner or BYD Global Service.

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### **Contact Information**

BYD Global Service	
Mailbox: bboxservice@byd.com	Social media link
Telephone: +86 755 89888888-47175	https://www.facebook.com/BatteryBoxBYD/
Address: No.3009,BYD Road, Pingshan,Shenzhen,518118,P.R.China	https://twitter.com/BYD_BatteryBox
Website: www.bydbatterybox.com	https://www.linkedin.com/company/byd-batter y-box

Australia	Alps Power Pty Ltd Mailbox: service @alpspower.com.au	Europe	EFT-Systems Mailbox: ser	s GmbH vice@eft-systems.de
	Telephone: +61 2 8005 6688 Address: 14/47-51 Lorraine St		Telephone	+49 9352 8523999 +44 (0) 2037695998(UK)
	Peakhurst NSW 221			+34 91 060 22 67(ES)
	Website: www.alpspower.com.au			+39 02 873683(IT)
			Address: Bru Kleinosthein	ichtannenstraße 28, 63801 n, Garmany
			Website: wv	vw.eft-systems.de
South Africa	SOLARVILLAGE(PTY)LTD	USA	Website: wv	vw.eft-systems.de
South Africa	SOLARVILLAGE(PTY)LTD Mailbox:	USA	Website: wv EFT USA Mailbox:	vw.eft-systems.de
South Africa	SOLARVILLAGE(PTY)LTD Mailbox: support @afriplusenergy.co.za	USA	Website: wv EFT USA Mailbox: USservice@0	vw.eft-systems.de eft-systems.de
South Africa	SOLARVILLAGE(PTY)LTD Mailbox: support @afriplusenergy.co.za Telephone: + 27 83 3755 486	USA	Website: wv EFT USA Mailbox: USservice@d Telephone: -	vw.eft-systems.de eft-systems.de +1(833) 338-8721

